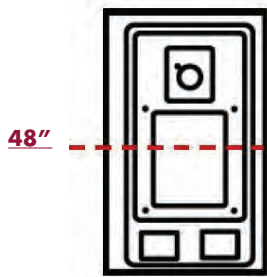


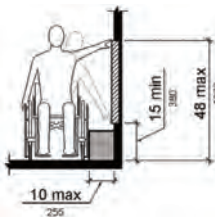
Accessibility Considerations

The Package Concierge® system was designed with accessibility considerations in mind. Below is a brief summary and drawing representation of how the hardware and software elements of the Package Concierge® system ensures it meets the requirements of the Fair Housing Act.

- High reach range requirements are met using the Package Concierge® software management system which restricts package delivery at or below 48" for residents indicating accommodation needs in their customer profile
- Minimum reach range of 15" from finished floor (FFF) is physically designed into locker hardware
- Resident/customer interactive (operable) touch points on kiosk touchscreen designed to be at or below 48" FFF*
- Systems can be configured where more than 50% of locker compartments in various sizes range from 15"- 48" FFF
- In collaboration with the management office, Package Concierge® ensures all residents are on-boarded in the initial installation and commissioning of a new community so every resident has the opportunity to use the system



**Interactive buttons and other touch screen elements used to operate customer related locker functions are placed at or below 48" from finished floor (FFF).*



- For guidance on accessibility regulations and requirements, consult the 2010 U.S. Department of Justice ADA Standards for Accessible Design at: www.ada.gov/2010ADASTandards_index.htm.
- Accessibility regulations may vary by type of facility and by governing jurisdictions; consult local building officials for applicable accessibility requirements.
- Package Concierge® systems meet the accessibility requirements of the Fair Housing Act (FHA)

Durability, Security and Safety

The Package Concierge® Premier and Express Series Locker Systems are ETL Listed products - tested and certified by Intertek, an OSHA (Occupational Safety & Health Administration) recognized NRTL (Nationally Recognized Testing Laboratory) accredited in North America as a Testing Organization and Certification Body.

The ETL Mark is a symbol indicating safety. It is proof of product compliance to North American safety standards employed in accordance with the National Electrical Code (NEC) and National Fire Protection Association (NFPA). Code officials across the US accept the ETL Listed Mark as proof of product compliance to published industry standards.

Visit the ETL Listed Mark Directory on the Intertek website (www.intertek.com) and search using "Florence Corporation" to find the ExpressLocker® Package Delivery Kiosk listing and ETL certification for Custom-Built Kiosks (UL-Subject-2361).

[Express Series Lockers pending final ETL Certification May 2017]



In addition to robust safety compliance testing – security and durability design principles were employed by Florence throughout the ExpressLocker® system. Compartment doors are designed for frequent, repetitive use with third-party testing of door prototype to 100,000 open/close cycles. Heavy gauge steel material combined with Florence's unique door design and electronic latching mechanism results in a high level of resistance to break-in attempts providing a secure, protective environment for goods and packages.